



Warranty

Congratulations on your purchase of the GemOro XSteam 2! Your steamer features a ONE YEAR LIMITED REPLACEMENT WARRANTY from the date of its purchase so long as you fill out the warranty registration form online within 30 days of its purchase. Online you may register your XSteam 2 by going to www.gemoroproducts.com/warrantyregistration. If this criteria is not followed, the XSteam 2 will automatically be covered by a 90 DAY LIMITED WARRANTY from the date of your steamer purchase, as noted on the bill of sale (if supplied) or through the XSteam 2 serial number tracking system as interpreted by the factory. In the event the XSteam 2 is no longer available or has been discontinued and warranty coverage is applicable, at the factory's sole discretion, an equivalent steam cleaner may be substituted in place of the defective XSteam 2. Neither GemOro, nor any of its affiliates, dealers or distributors shall be held liable for any loss and/or damages associated with the use of the GemOro XSteam 2. No warranties exist with respect to the GemOro XSteam 2 or its use other than those expressly contained herein. All other warranties of any kind or character whatsoever, whether expressed or implied, including warranties of merchantability or fitness for a particular purpose, are hereby disclaimed and are excluded from the warranties hereunder. In the event that a claim is made with respect to the GemOro XSteam 2 or its use, the maximum liability of GemOro, and its affiliates, dealers and distributors shall be the amount paid for the GemOro XSteam 2, while not exceeding the GemOro XSteam 2 MSRP.

Note: Please fill out the Warranty Registration form on our website to be eligible for warranty coverage and to RECEIVE A BONUS of an additional 3 months of warranty coverage or a total of 15 months warranty coverage: www.gemoroproducts.com/warrantyregistration

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GemOro Sparkle Pak®

The GemOro Sparkle Pak is an innovative solution...for ultrasonic cleaning solution! All you do is fill your ultrasonic tank with water, then take a convenient Sparkle Pak and empty the contents in the water. No measuring. No mixing. No mess. No waste.

The Sparkle Pak is an amazing, professional strength, specially formulated jewelry cleaning solution. Each Sparkle Pak contains the precise amount of our concentrated formula that when added to a full tank of water produces the best jewelry cleaning solution that will make your jewels sparkle like new!

Recommended for removing dirt, grease, buffing compounds, rouge, Tripoli and oxides from jewelry and more! Non-ammoniated, non-toxic and non-flammable.

Sparkle Pak® For Consumer 1 to 1.5 Pint Ultrasonic or Sonic Cleaner*

Box of 12 Stock #0935 *This is designed to be resold to consumers.

Sparkle Pak® For 1 to 1.5 Pint Ultrasonic or Sonic Cleaner

Box of 24 Stock #0915

Sparkle Pak® For 2 Quart Ultrasonic

Box of 24 Stock #0920

Sparkle Pak® For 3 Quart Ultrasonic

Box of 24 Stock #0930



GemOro Super Concentrated Cleaning Solution

To obtain the best general cleaning results out of your ultrasonic, we have the solution: GemOro Ultrasonic Cleaning Solution! Economical to use, it dilutes 40 to 1 for light cleaning, 20 to 1 for heavy cleaning. Our solution is recommended for removing dirt, grease, buffing compounds, rouge, Tripoli and oxides. Also used for cleaning instruments, burs, metal parts, gold and fine jewelry. GemOro Super Concentrated Cleaning Solution is great for ultrasonics, glass and general cleaning. Non-ammoniated, no color additives, super concentrated, biodegradable, non-toxic and non-flammable. Instructions for use are imprinted on each bottle in both English and Spanish.

1-Quart Bottle

Each quart makes up to 40 quarts
 (Case quantity-12) Ship wt. 3 Lb. Stock #0901

1-Gallon Bottle

Each gallon makes up to 40 gallons
 (Case quantity-4) Ship wt. 10 Lb. Stock #0902



GemOro Sparkle Spa® Personal Ultrasonic Jewelry Cleaner

Cleans jewelry quickly and easily in the convenience of your own home
 · 1 Pint / 600ml tank capacity · Uses tap water with or without soap or optional cleaning solution (GemOro Sparkle Pak solution Item #0935 sold separately) · Powerful 42,000Hz energy producing sound waves per second that literally scrub your jewelry · Automatic built-in 3 minute timer · Bright blue LED stainless steel tank illuminator · Hinged transparent evaporation-free cover · Basket included Stock #1780



GemOro Sparkle Spa Pro® Personal Ultrasonic Jewelry Cleaner Prestige Series

Top of the line true professional grade digital ultrasonic jewelry cleaner for the home
 · Approximate 25 Ounce / 750ml tank capacity · Uses tap water with or without soap or optional cleaning solution (GemOro Sparkle Pak solution Item #0935 sold separately) · Extremely powerful and effective 42,000Hz energy producing sound waves per second that literally scrub your jewelry · Digital timer with 5 cleaning cycles 90, 180, 280, 380 and 480 seconds · Bright blue LED stainless steel tank illuminator · Auto-opening transparent evaporation-free cover · Elegant black European contoured design with chrome accents · Basket and bracelet / watch holder included Stock #1790



GemOro Brilliant Spa®

· Personal 12.5 ounce mini jewelry steam cleaner
 · Safely blasts away dirt & more
 · Includes tweezers, basket, water funnel with fill cup
 · Designed for safety – ETL Listed
 · Convenient on/off power switch
 · Durable ABS construction
 · 1 Year Limited Replacement Warranty Stock #0361



GemOro UltraSteam®

The world's first combination ultrasonic & steam cleaner for jewelers. Patent pending.
 · Combination professional steam cleaner with built-in ultrasonic
 · Perfect size 1.3 pint tank capacity ultrasonic
 · Ultrasonic includes stainless steel basket & cover
 · Digital control panel provides three ultrasonic cleaning cycles of 3, 6 & 9 minutes
 · Up to 65PSI steamer using regular tap water
 · 1 quart steamer tank capacity
 · Dual control continuous or burst steam buttons
 · Includes: Jewelry holding tweezers, handheld mini-basket with handle, etc. & water funnel with fill cup
 · Designed for safety – ETL Listed
 · 1 Year Limited Replacement Warranty Stock #0367





Item # 0364

Instructions for Use & Safety Precautions

FOR INDOOR USE ONLY

IMPORTANT: Before using the GemOro® XSteam 2, please be certain to read the following pages including the specified safety precautions. Failure to do so may result in bodily injury or damage to your XSteam 2.

About this Product

Congratulations on your purchase of the GemOro® XSteam 2! The XSteam 2 has been factory tested for performance as well as safety and does an incredible job cleaning jewelry. Please be aware that not all jewelry may be steam cleaned. Always confirm if the jewelry in question may be steam cleaned prior to using the XSteam 2.

Specifications

Power Voltage: 120V AC (Export 220V AC • Item #0363-220V)

Rated Frequency: 60Hz (Export 50Hz • Item #0363-220V)

Rated Power: 1450W

Pressure: 0-65PSI

Maximum Tank Capacity: 3000ml or 0.79 gallon

Water Refill: 2500ml or 0.66 gallon



Precautions & Warnings

1. Be certain that the XSteam 2 is plugged into a grounded power outlet that has a power rating sufficient to operate the product.
2. The XSteam 2 is a professional industrial cleaning appliance and should only be operated by qualified users.
3. This product is specifically designed for cleaning jewelry. Although there are other cleaning applications in which the XSteam 2 may be used, caution should be used at all times as depending on the item being cleaned it could cause damage to it and potentially you.
4. After being filled with water and plugged in, the XSteam 2 automatically heats up the water into steam and quickly builds up pressure. When used, the product releases hot steam under pressure so caution should always be used when operating it.
5. Always be certain the fill cap with its built-in safety release valve is hand-screwed on tightly prior to use. Do not over tighten. Never operate the XSteam 2 without the fill cap installed.
6. The XSteam 2 may only be used with pure, regular tap water. Never add any chemicals or cleaning agents to the water as it could cause damage to the product and potentially you.
7. The XSteam 2 is designed to operate with a maximum of 2500ml of water in its tank. Never overfill the tank, as this will cause sputtering of water until the water level has been reduced to its optimal level, otherwise it will not operate as designed.
8. Never plug in and attempt to operate the XSteam 2 without water in its tank. If it runs out of water during operation, unplug it and allow sufficient time for cooling prior to refilling the tank with 2500ml of water. When removing the fill cap after it has cooled, always unscrew it slowly while allowing the tank to gradually release its pressure. While releasing the steam pressure, always position your body at arms length from the fill cap
9. Never attempt to unscrew the fill cap and refill the XSteam 2 tank while it is still hot and under pressure.
10. Keep the power cord away from heat generating appliances and never allow it to become wet.
11. Never direct the steam from its nozzle toward your face, other people or other electrical appliances. Care should always be given when steam cleaning jewelry so as not to touch the hot steam or steam nozzle with your fingers or hands. Always use the supplied stainless steel jewelry holding tweezers or the mesh basket when placing items under the hot steam.
12. Never lift the XSteam 2 by its steam nozzle as it may damage it and burn your fingers. Only lift or move it by its easy-lift handles.
13. Always turn off or unplug the XSteam 2 when not in use.

Included Parts

1. Stainless steel mesh basket in removable plastic holder.
2. Solenoid foot pedal steam activation control.
3. Stainless steel jewelry holding tweezers.
4. Water fill funnel.
5. Water fill measuring cup.

Operating Instructions

1. Place the XSteam 2 upright on a flat, dry, level surface near the edge of a sink or counter.
2. Be certain the stainless steel mesh basket is installed into the slot located under the steam nozzle.
3. With the steamer being sufficiently cool, carefully unscrew the fill cap slowly, insert the funnel and while using the water fill cup pour 2500ml of tap water into the tank. Never guess at the water level as you might overfill the tank beyond 2500ml. Always use the supplied water fill cup.
4. Replace the water fill cap by hand tightening. Do not over-tighten.
5. Plug in the XSteam 2 to a grounded electrical outlet that has a power rating sufficient to operate the product. Turn the steamer on by its power switch located on the front left side of the steamer. It will automatically heat up the water in its tank creating steam under pressure. The red LED light will indicate that the steamer is heating up and building pressure.
6. When the green LED light becomes illuminated that indicates it is ready to begin steaming. Please note that the green LED light will cycle on and off as the steamer automatically heats up while maintaining constant pressure.
7. Using the stainless steel jewelry holding tweezers, firmly yet carefully grasp the item being cleaned and hold it approximately one inch beneath the steam nozzle located above the mesh basket or simply place the item being cleaned in the mesh basket while steaming. The greater the distance from the steam nozzle, the cooler the steam will be. The pressure will also be reduced as you get farther away from the steam nozzle. Fragile and heat sensitive items should be cleaned from more than one inch from the nozzle to limit the heat and pressure exposed to the item being cleaned. Please note that the mesh basket may be removed when cleaning larger items to provide a greater working area.
8. After inserting the solenoid foot pedal steam activation control into its receptacle located on the front right side of the steamer, to begin steaming press down on the foot pedal in short, one second bursts while being aware that the longer the item being cleaned is exposed to the steam the more it will naturally heat up and become hot (super heating some jewelry may cause damage to the jewelry). Allow a brief delay between bursts

- to allow the steamer to rebuild steam if needed. Locate the PSI (Pounds per Square Inch) gauge on the front left side of the steam nozzle and be aware that the higher the PSI, the greater the pressure will be. Rotate the item being cleaned under the nozzle while positioning it in different angles to clean it on all sides. Always allow the jewelry being cleaned sufficient cooling time prior to wearing it. The jewelry may be stored in its stainless steel basket for cooling and drying purposes prior to wearing.
9. Inspect the item after cleaning and if it requires additional steam cleaning, repeat these steps noted in #8. For dirtier items, additional steaming time may be required, presoaking in hot water or for faster results it is recommended to also first use the GemOro Powerful Ultrasonics with Power Sweep & Turbo Sweep © (sold separately) to loosen up the dirt and pre-clean prior to steaming.
10. When it is necessary to refill the XSteam 2, first turn it off or unplug it from the power outlet and press the solenoid foot pedal steam activation control to release the remaining steam in its tank. Allow sufficient cooling time prior to refilling the tank with 2500ml of water. When removing the fill cap after it has cooled, always unscrew it slowly while allowing the tank to gradually release any remaining pressure in the tank.
11. When you are finished cleaning your jewelry, turn off or unplug the XSteam 2 from the power outlet by grasping the end of the power cord closest to the outlet.
12. Prior to storing the XSteam 2 after use, always release any remaining pressure in its tank by pressing the solenoid foot pedal steam activation control down. After allowing sufficient cooling time, remove the fill cap by unscrewing it slowly while allowing the tank to gradually release its pressure. Then lift the XSteam 2 by its easy-lift handles and pour out the remaining water.

PSI Gauge & Supplemental Instructions

(PLEASE READ PRIOR TO USING YOUR GEMORO XSTEAM 2)

The PSI gauge on the XSteam 2 is designed to inform you of the optimal steam pressure, and also to alert you when the tank is in need of refilling. While the XSteam 2 is powered ON, the PSI needle will move up and down as the thermostat turns on and then off as it is heating up the water as needed to maintain optimum pressure. The optimal operating steam pressure zone ranges from 50 to 65PSI. If below this PSI and refilling is required, first turn OFF the XSteam 2, then unplug it from its AC power receptacle or power outlet and wait approximately 30 minutes or more for the tank to sufficiently cool. After the PSI gauge indicates 0 pressure or close to it, gradually unscrew the black Fill Cap / Safety Release Valve while maintaining an arms length to release the remaining pressure if any and then remove it so the XSteam 2 may be refilled. Please refer to the Owner's Manual for proper filling instructions.



WARNING: Danger of scalding!

Maintenance

Your XSteam 2 is designed to be a very low maintenance professional appliance. With moderate usage the tank (only when cool) that is located inside the steamer should be cleaned annually since water will leave a residue in the tank that can be flushed out. With heavy usage the tank should be cleaned more frequently. With the steamer unplugged, pour a small amount of any household cleaner which is designed to remove hard water mineral deposits, that is non-caustic and non-flammable or combustible and that can be used on metal into the tank. Then fill the tank with water, swish around and then allow it time to remain in the tank for a while. Then pour out the solution in the tank; flush the tank out thoroughly multiple times with tap water and resume normal use. The exterior of the XSteam 2 may be cleaned by hand using a soft cloth and a mild household cleaner that may be used on stainless steel. Wipe dry using a soft cloth when finished.