



GemOro[®] **ULTRA**Steam[®]

INSTRUCTIONS FOR USE & SAFETY PRECAUTIONS

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should be followed, including the following:

- Carefully read all instructions.
- Make sure the voltage of your electrical system corresponds to the voltage shown on the back of the machine.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electrical shock and injury to persons, do not immerse cord, plug or appliance in water or other liquid.
- **Keep the appliance out of the reach of children and do not leave the appliance unattended while in operation.**
- **Unplug from the outlet when not in use and before cleaning. Allow it to cool before putting on or taking off parts and before cleaning.**
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions, or has been damaged in any manner. Return the appliance to your supplier or the manufacturer for examination, repair or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may result in a fire, electrical shock or injury to persons.
- Do not use outdoors.
- Make sure the power cord does not hang over the edge of the table or countertop to avoid getting accidentally caught or entangled.
- Do not place the appliance or its electrical parts on or near electric stoves, cooking surfaces, or gas burners.
- Plug the cord into a wall outlet that provides the required amount of voltage to power the appliance. To disconnect, turn controls to “off,” then remove plug from wall outlet.
- Do not use the appliance for other than the intended use. This appliance may be used for domestic or commercial use. The manufacturer and its dealers decline all responsibility for any damage caused by improper, incorrect or irresponsible use.

WARNING: To reduce the risk of electric shock, do not remove the cover. No user serviceable parts are inside. Repair of this appliance should be done by authorized service personnel only!

SAVE THESE INSTRUCTIONS

THIS APPLIANCE IS FOR INDOOR USE ONLY

INSTRUCTIONS FOR THE POWER SUPPLY CORD

- A detachable or short power cord is provided to reduce risks resulting from becoming entangled in or tripping over a longer cord.
- Longer, detachable power supply cords or extension cords are available and may be used if care is exercised in their use.
- If a long extension cord is used, the marked electrical rating should be at least as great as the electrical rating of the appliance and for safety only use genuine UL Listed type cords. The appliance is provided with a 3-prong, grounding type cord. Therefore the extension cord should be a 3-prong grounding type cord. Do not defeat the safety purpose of the grounding prong. The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.
- Do not use a power strip with multiple outlets with this appliance. Due to the high voltage requirements for the appliance, most power strips are not rated to handle the voltage and if used it may cause a fire or other damage.

Thank you for choosing the UltraSteam by GemOro. We hope you enjoy using your new appliance. Take a few minutes to carefully read these instructions.

Symbols Used In These Instructions

Important warnings are identified by these symbols.

These warnings must be respected.

Failure to observe the instructions could result in electric shock, serious injury, burns, fire or damage to the appliance.



DANGER!

Failure to observe the warning could result in possibly life threatening injury from electric shock.



IMPORTANT!

Failure to observe the warning could result in injury, damage to the appliance or damage to your jewelry.



DANGER OF BURNS!

IMPORTANT - READ BEFORE CLEANING ANY TYPE OF JEWELRY

Be aware that not all jewelry may be cleaned in an ultrasonic or in a steam cleaner. Always confirm if the jewelry in question may be cleaned either in an ultrasonic and/or with steam prior to using the UltraSteam. While some general guidelines are noted below for what may or may not be cleaned in an ultrasonic or steam cleaner, the guidelines are not represented as being complete and are not meant to be used as your final determination of whether or not the jewelry in question is suitable for being cleaned by the UltraSteam. **Before cleaning any piece of jewelry or gemstone you must consult with a professional to first correctly identify the item you desire to clean and confirm if it is suitable to be cleaned in and by an ultrasonic or steam cleaner. For more information on jewelry care and cleaning, or assistance with finding qualified professionals that you may consult with regarding the potential cleaning of your jewelry, visit the following jewelry industry websites:**

Gemological Institute of America (GIA)
<http://www.gia.edu/>

Jewelers of America (JA)
<http://www.jewelers.org/>

- Be aware that many materials, including precious metals that have a lot of copper alloying, should be pre-tested before cleaning in an ultrasonic or steam cleaner to determine the compatibility of the material with the cleaning process and cleaning solution being used.
- Never clean antique jewelry in an ultrasonic or steam cleaner. Only allow it to be cleaned by a knowledgeable professional.
- Never clean enamel jewelry in an ultrasonic or steam cleaner. Only allow it to be cleaned by a knowledgeable professional.
- Never clean paste jewelry (which is common with costume jewelry) in an ultrasonic or steam cleaner.
- Never clean costume jewelry in an ultrasonic or steam cleaner.
- Never clean jewelry containing stones that have been set with glue in an ultrasonic or steam cleaner.
- Never place items to be cleaned directly on the bottom of the ultrasonic tank. The ultrasonic tank is actively cavitating (cavitations appear like vibrating) and it can abrade the surface of the item. Further, the transducer that is attached to the underside of the ultrasonic tank that produces the cavitations can easily become damaged as a result of placing items on the bottom of the tank, which would also void the warranty. Always suspend items in the ultrasonic bath or use the provided basket, tweezers, or a suspended beaker or a perforated tray made for the purpose.
- Always inspect the setting for loose stones prior to cleaning. Stones that are insecurely set may fall out when cleaned in an ultrasonic or steam cleaner. It is suggested that you carefully touch the stone with a small probe (like a toothpick) prior to cleaning. The stone should not shift or wiggle. If a stone falls out as a result of being cleaned in an ultrasonic or steam cleaner, please be aware that the stone would have eventually fallen out anyway. Most consider it better to have a stone fall out in a reasonably controlled environment as opposed to at random while wearing it. The most common causes for the stone to potentially fall out of a setting are: The prongs that hold the stone will eventually become worn or may have been accidentally bent from getting caught on clothing. Over a period of time dirt will collect around the stone and

the dirt actually serves to secure the stone in the setting. When the dirt is removed, if the stone was already loose, the stone may then fall out.

- When cleaning jewelry with a lot of tiny stones, it is recommended to allow a professional to do the task or be aware that you must exercise extreme care if attempting to do it yourself. It is easy to loosen a few stones or some may fall out due to being improperly set or as a result of you not being experienced at what you are doing.
- Remember the red, white & blue! Rubies, diamonds and sapphires are usually safe when cleaned in an ultrasonic and steam cleaner. One possible exception may be with certain diamonds that have been clarity enhanced or treated by filling fractures with a colorless epoxy-like substance. Although unlikely, it is possible that some of these fillings may be removed by an ultrasonic or steam cleaner. (Should the epoxy-like filling be damaged or removed, please note that typically the diamond can be re-treated.) Some stones are delicate and can break or fracture if cleaned in an ultrasonic or steam cleaner (see list below):

Amber – Never clean in an ultrasonic or steam cleaner.

Amethyst - May be cleaned in an ultrasonic or steam cleaner.

Aquamarine - Never clean in an ultrasonic or steam cleaner.

Citrine - Never clean in an ultrasonic or steam cleaner.

Coral - Never clean in an ultrasonic or steam cleaner.

CZ or Cubic Zirconia - May be cleaned in an ultrasonic or steam cleaner.

Diamond - May be cleaned in an ultrasonic or steam cleaner.

Emerald - Never clean in an ultrasonic or steam cleaner.

Garnet - May be cleaned in an ultrasonic or steam cleaner.

Jade - Never clean in an ultrasonic or steam cleaner.

Lapis Lazuli - Never clean in an ultrasonic or steam cleaner.

Malachite - Never clean in an ultrasonic or steam cleaner.

Marcasite - Never clean in an ultrasonic or steam cleaner.

Moissanite - May be cleaned in an ultrasonic or steam cleaner.

Mother of Pearl - Never clean in an ultrasonic or steam cleaner.

Opal - Never clean in an ultrasonic or steam cleaner.

Onyx - Never clean in an ultrasonic or steam cleaner.

Pearls - Never clean in an ultrasonic or steam cleaner.

Peridot - Never clean in an ultrasonic or steam cleaner.

Ruby - May be cleaned in an ultrasonic or steam cleaner.

Sapphire - May be cleaned in an ultrasonic or steam cleaner.

Spinel - May be cleaned in an ultrasonic or steam cleaner.

Tanzanite - Never clean in an ultrasonic or steam cleaner.

Topaz - May be cleaned in an ultrasonic or steam cleaner.

Tourmaline - Never clean in an ultrasonic or steam cleaner.

Turquoise - Never clean in an ultrasonic or steam cleaner.

THE FOREGOING LIST IS ONLY INTENDED AS A GUIDE, USERS ARE CAUTIONED TO SEEK THE ADVICE OF A PROFESSIONAL BEFORE USING THE ULTRASTEAM TO CLEAN JEWELRY OR ANY OTHER ITEM. GEMORO DISCLAIMS, TO THE MAXIMUM EXTENT PERMISSIBLE, (A) ANY RESPONSIBILITY FOR DAMAGE TO JEWELRY OR ANY OTHER ITEM, AND (B) ANY RESPONSIBILITY FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES UNDER ANY LEGAL THEORY.



INSTRUCTIONS FOR USE & SAFETY PRECAUTIONS

FOR INDOOR USE ONLY

IMPORTANT: Before using the GemOro UltraSteam, please be certain to read the following pages including the specified safety precautions. Failure to do so may result in bodily injury, damage to your UltraSteam or your jewelry being cleaned.

ABOUT THIS PRODUCT

Congratulations on your purchase of the GemOro UltraSteam! The UltraSteam has been factory tested for performance as well as safety and does an incredible job cleaning jewelry and more via its two stage cleaning process using ultrasonics as well as steam. Please be aware that not all jewelry and not all other items may be cleaned in an ultrasonic or in a steam cleaner. Always confirm if the jewelry in question or other item may be cleaned in either an ultrasonic or with steam (or both) prior to using the UltraSteam.



SPECIFICATIONS

Power Voltage: 120V AC

Rated Frequency: 60Hz

Rated Power: 1450W

Pressure: 0-65PSI

Maximum Steamer Tank Water Fill Capacity:

600ml or approximately 1.25 pint

Maximum Ultrasonic Tank Water Fill Capacity:

600ml to Fill Line or approximately 1.25 pint



PRECAUTIONS & WARNINGS

1. Be certain that the UltraSteam is plugged into a grounded power outlet that has a power rating sufficient to operate the product. Be aware that attempting to operate the UltraSteam and other appliances at the same time that are on the same electrical circuit, the circuit breaker may trip if the combined load exceeds the limitations of the circuit.
2. The UltraSteam is a powerful cleaning appliance and should only be operated while exercising caution.
3. The UltraSteam is specifically designed for cleaning jewelry. Although

there are many other cleaning applications in which the UltraSteam may be used, caution should be used at all times since depending on the item being cleaned the UltraSteam could cause damage to the item and/or the operator.

4. After being filled with water and plugged in, the UltraSteam steam cleaner when turned on heats up the water in its tank into steam and quickly builds up pressure within approximately 5-10 minutes. When using the steam cleaner, be aware that it releases very hot steam under high pressure so caution should always be used. Be aware that the steam being released that is closest to the nozzle is the hottest and the further away from the nozzle the cooler it becomes. **Never touch the steam nozzle and also avoid touching the area surrounding the steam nozzle because it will become very hot after a short amount of time and may potentially burn you.**
5. After being filled with water and plugged in, when turned on the UltraSteam ultrasonic is instantly ready to begin cleaning.
6. The UltraSteam ultrasonic works best with a combination of ultrasonic cleaning solution mixed with tap water. We recommend any of the excellent ultrasonic cleaning solutions in the GemOro line, especially the Sparkle Pak TM (see below). The Sparkle Pak TM is a pre-measured, super concentrated solution packet that contains the precise amount of super concentrated solution, which is designed to be poured directly into the ultrasonic tank that is filled with tap water. The Sparkle Pak TM comes packaged in a box of 12 or 24 packets.
7. Never place items to be cleaned in the ultrasonic directly on the bottom of the ultrasonic tank as this will damage the transducer, tank and potentially the items in the tank while voiding the warranty. When cleaning items in the ultrasonic cleaner always:
 - a.) Use the supplied stainless steel full size removable mesh basket.
 - b.) Submerge the item being cleaned while holding it (without touching the ultrasonic tank bottom or sides) with the stainless steel jewelry holding tweezers or the diamond saver small parts basket.
8. Never operate the UltraSteam ultrasonic without sufficient water in its tank.
9. **Be certain that the fill cap with its built-in safety release valve is hand screwed on prior to use. Never over-tighten the fill cap. Never operate the UltraSteam steam cleaner without the fill cap properly installed.**
10. **The UltraSteam steam cleaner may only be used with pure, regular tap water or distilled water only. Never add any type**

of chemicals or cleaning agents to the steam cleaner water that you pour into the tank as this could cause damage to the product and potentially you or other individuals and void the warranty.

11. The UltraSteam steam cleaner is designed to operate with a maximum of 600ml of water in its tank. Never overfill the steam cleaner tank, as this will cause sputtering of water from the steam nozzle until the water level has been reduced to its optimal level, in which case the UltraSteam will not operate as designed until the water level has been reduced to the optimal level.
12. **Never plug in and attempt to operate the UltraSteam steamer without water in its tank.** If the UltraSteam runs out of water during operation, turn it off or unplug it and allow sufficient time for cooling of a minimum of 45 to 60 minutes prior to refilling the tank to its 600ml water capacity. When removing the fill cap after the UltraSteam has cooled, always unscrew the cap slowly while maintaining an arms length distance from the fill cap, allowing the steamer tank to very gradually release its pressure until fully released.
13. **Never attempt to unscrew the fill cap and refill the UltraSteam steam cleaner tank while it is still hot and under pressure.**
14. **Never touch the fill cap when it is in use or when it is hot.**
15. Keep the power cord away from heat generating appliances and never allow the power cord to become wet.
16. **Never direct the steam from its nozzle toward your face, other people or other electrical appliances.** Care should always be given when steam cleaning an item. Do not touch the hot steam or steam nozzle to your fingers, hands or other body parts. Note that the steam coming out that is nearest to the end of the nozzle is the hottest. This steam is also at the highest pressure. Always use the supplied stainless steel jewelry holding tweezers, diamond saver small parts basket or the larger mesh basket when placing items under the hot steam.
17. Never lift the UltraSteam by its steam nozzle or fill cap as the nozzle and/or fill cap may become damaged and/or may burn your fingers. Only lift or move the UltraSteam by its easy-lift handles.
18. Always turn off and unplug the UltraSteam when not in use.

INCLUDED PARTS

1. Stainless steel large full size removable mesh ultrasonic basket and plastic cover.

2. Removable ultrasonic drain reservoir container/steam collection container with stainless steel cover plate. This container also serves as a water fill cup for the ultrasonic tank and steam cleaner tank.
3. Water fill funnel.
4. Ultrasonic drain plug.
5. Stainless steel jewelry holding tweezers (located in rear storage compartment).
6. Diamond saver small parts basket and large handheld basket.
7. AC power cord.



QUICK REFERENCE WATER FILL

INSTRUCTIONS

IMPORTANT: You must read and follow the complete Operating Instructions below prior to filling up and operating the UltraSteam. Never fill either tank without first making certain that the UltraSteam is turned off and unplugged from its power source.



ULTRASONIC TANK (600ML WATER CAPACITY)

1. The drain plug must always be installed prior to filling. Fill the drain reservoir container to the 600ml mark (noted on the inside of the container) and pour it into the ultrasonic tank. Never overfill the tank or allow excess water to spill onto the UltraSteam or its power cord.



STEAM CLEANER TANK (600ML WATER CAPACITY)

1. Fill the drain reservoir container to the 450ml mark (noted on the inside of the container) and pour it into the steam cleaner tank.
2. Then fill the drain reservoir container to the 150ml mark (noted on the inside of the container) and pour it into the steam cleaner tank making the total amount of water in the tank no more than 600ml. Never overfill the tank or allow excess water to spill onto the UltraSteam or its power cord.



OPERATING INSTRUCTIONS – Steps 1 through 14 **(WARNING: DO NOT PLUG IN OR TURN ON UNTIL YOU REACH STEP 6)**

1. Place the UltraSteam upright on a flat, dry, level surface preferably near the edge of a sink or counter.
2. **With the steamer being cool,** carefully and slowly unscrew the fill cap while maintaining an arms length distance from the fill cap while removing it. Insert the funnel into the steamer tank opening that was previously covered by the fill cap. (Note: The drain reservoir container

has two measuring marks noted inside of the container for 450ml and 150ml which in total equals 600ml.) Fill the drain reservoir container (which also serves as a water fill cup) with water and slowly pour 600ml of tap water into the tank. If you attempt to pour the water into the funnel too quickly, be aware that water will overflow and potentially damage the unit. Never guess at the water level in the steam cleaner tank as you might overfill the tank beyond 600ml, which will result in a wet steam as opposed to a more desirable dry steam. Always use the supplied drain reservoir container as your fill cup.

3. Replace the water fill cap by hand tightening. **Never over-tighten the fill cap.**
4. After confirming that the drain plug is properly inserted in the ultrasonic tank, fill the ultrasonic tank with the appropriate amount of water/cleaning solution mixture while maintaining the water level at the noted level on the ultrasonic tank wall, which is 600ml. The drain reservoir container may also be used to fill the ultrasonic tank with the desired 600ml of water/solution. Never overfill the ultrasonic tank or allow the water level in the tank to evaporate below one inch from the bottom of the tank. If the ultrasonic tank is overfilled, when emptied (see #11 below) the drain reservoir container will overflow, as the container is designed to be filled to a maximum of only 600ml.
5. Plug the UltraSteam into a grounded electrical outlet that has a power rating sufficient to operate the UltraSteam. Turn the UltraSteam on by touching the power button on its control panel. Then press the button marked "Steamer Heater" to heat up the water in its tank, which will create steam under pressure. To turn on the ultrasonic, press the button marked "Ultrasonic Timer" repeatedly to choose the desired cleaning time while scrolling through either 3, 6 or a 9-minute cleaning cycles and it will automatically begin operating for the desired amount of time requested, as indicated on the UltraSteam display.
6. Using the stainless steel jewelry holding tweezers stored in the back compartment of the UltraSteam, firmly yet carefully grasp the item being cleaned and hold it approximately one inch beneath the steam nozzle. Be aware that the steam being released that is closest to the nozzle is the hottest and the further away from the nozzle the cooler it becomes. The UltraSteam is also supplied with a handheld diamond saver small parts basket, which is ideal for holding small items such as ear studs, charms, jewelry with small stones and loose stones. Please note that there is a larger handheld basket with handle that may be used to hold larger items while steam cleaning.

7. Jewelry with hand oil, that is only slightly dirty or jewelry straight from your safe or showcase might only require steaming to bring back its luster. Jewelry that is very dirty should first be cleaned in the ultrasonic cleaner and then followed by cleaning it with the steam cleaner.
8. Once the steamer has built up sufficient pressure, after approximately 10 minutes, press either of the steam activation buttons on the control panel noted for burst or continuous steaming (as required). The steam cleaner works optimally when using short, one or two second bursts while being aware that **the longer the item being cleaned is exposed to the steam the more it will naturally heat up and become hot (super heating some jewelry may cause damage to the jewelry and burn your fingers or body if not allowed to cool off sufficiently prior to wearing or handling)**. Allow a brief delay between bursts to allow the steamer to rebuild steam pressure. Rotate the item under the nozzle while positioning it in different angles to clean it on all sides. **Always allow the jewelry being cleaned sufficient cooling time prior to wearing or handling it or you may burn your skin.**
9. Inspect the item after cleaning and if it requires additional ultrasonic or steam cleaning, repeat these steps noted in #9. For dirtier items, additional ultrasonic or steaming time may be required.
10. When it becomes necessary to refill the UltraSteam, first press either of the steam activation buttons to release the remaining steam from the UltraSteam tank and then turn the UltraSteam off or unplug it from the power outlet. **Allow sufficient cooling time of between 45 to 60 minutes prior to attempting to refill the tank. When removing the fill cap after the UltraSteam has cooled (while maintaining an arms length distance from the fill cap), unscrew the fill cap slowly while allowing the tank to very gradually release any remaining tank pressure.** After all pressure has been released the fill cap can be safely removed again while maintaining an arms length from the UltraSteam. Insert the funnel into the steamer tank opening (which was previously covered by the fill cap) and while using the drain reservoir container (which also serves as a water fill cup), pour 600ml of tap water into the tank. (Note: The drain reservoir container has two measuring notations for 450ml and 150ml which when added together equals 600ml.) Never guess at the water level in the steamer tank as you might overfill the tank beyond 600ml, which would result in a wet steam as opposed to a more desirable dry steam. Always use the supplied ultrasonic drain reservoir container/steam collection container

as your fill cup when filling the UltraSteam to ensure that the proper “measured” amount of water is used.

11. When it becomes necessary to replace the water in the ultrasonic tank, first turn off or unplug the UltraSteam. Remove the stainless steel plate that covers the drain reservoir container while keeping the drain reservoir container attached to the UltraSteam. Then unscrew the drain plug located inside the ultrasonic tank to allow the water to drain from the tank and into the drain reservoir container. Due to the size of the drain reservoir container, to drain the entire tank this process must be done in two stages since there will be more water in the ultrasonic tank than the drain reservoir container can hold at one time. Once emptied, lift the drain reservoir container away from the UltraSteam and pour the water or non-hazardous solution into a nearby sink and refill as needed with a water/cleaning solution mixture. Replace the stainless steel plate that covers the drain reservoir container.
12. When you are finished cleaning your jewelry, turn off and unplug the UltraSteam from the power outlet by grasping the end of the power cord closest to the outlet.
13. Prior to storing the UltraSteam after use, always release any remaining pressure in its tank by first pressing either of the steam activation buttons. Then turn the UltraSteam off and unplug it from its outlet. After allowing sufficient cooling time of between 45 to 60 minutes, remove the fill cap by unscrewing it slowly while maintaining an arms length from the fill cap, then allowing the tank to very gradually release its pressure. Then lift the UltraSteam by its easy-lift handles and pour out the remaining water from its steamer tank (after having first draining the water from the ultrasonic tank as described above).

MAINTENANCE

Your UltraSteam is designed to be a very low maintenance appliance. The plastic exterior portion of the UltraSteam may be cleaned by hand using a soft cloth and a mild household cleaner that may be used on plastic. The ultrasonic tank, stainless steel front panel and nozzle may be cleaned with any household cleaner that is designed to safely clean stainless steel. Wipe dry using a soft cloth when finished.

WARRANTY

Congratulations on your purchase of the GemOro UltraSteam! Your steamer features a 90 DAY LIMITED WARRANTY. The 90 DAY LIMITED WARRANTY CAN BE EXTENDED TO A ONE YEAR LIMITED WARRANTY if, within 30 days after purchase, the purchaser fills out and (i) electronically submits the on-line WARRANTY REGISTRATION FORM (which is available @ <http://sykessler.com/warrantyregistration/>), and (ii) thereafter prints a copy of the on-line WARRANTY REGISTRATION FORM and mails it back to the address below this paragraph (postage prepaid) along with a copy of their invoice (bill of sale), within that 30 day period. In either case, the applicable warranty period begins on the date that your steamer is purchased, as noted on the bill of sale (if supplied) or through the Ultra Steam serial number tracking system, as interpreted by the factory (the "Warranty Commencement Date"). The 90 DAY LIMITED WARRANTY begins on the Warranty Commencement Date and expires 90 days thereafter (the "90 Day Warranty Period"), and the ONE YEAR LIMITED WARRANTY begins on the Warranty Commencement Date and expires one year thereafter (the "One Year Warranty Period"). During the applicable 90 Day or One Year Warranty Period, the UltraSteam is warranted against defects in materials and workmanship under normal and intended use. No warranty, of any kind or character, exists after the expiration of for the applicable 90 Day or One Year Warranty Period. If a defect exists, at its option GemOro will (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, (3) in the event the UltraSteam is no longer available or has been discontinued and warranty coverage is applicable, at the factory's sole discretion, a substantially equivalent cleaner may be substituted in place of the defective UltraSteam or (4) refund the purchase price of the product. A replacement product/part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes GemOro's property. If and when a refund is given, your product becomes GemOro's property. The purchaser shall incur the cost for return postage, insurance and handling for all warranty and non-warranty repairs.

GemOro UltraSteam Warranty Registration
10455 Olympic Drive, Dallas, Texas 75220 USA
Tel 800.527.0719 or 214.351.0380 Fax 800.832.9871 or 214.351.1903
Website: www.gemoroproducts.com Email: gemoroservice@sykessler.com
Warranty Registration: <http://sykessler.com/warrantyregistration/>

This warranty does not apply: (a) to damage caused by accident, abuse, misuse, misapplication, or non-GemOro products; (b) to damage caused by service (including upgrades and expansions) performed by anyone who is not a GemOro authorized service provider; (c) to a product or a part that has been modified without the written permission of GemOro; or (d) if any GemOro serial number has been removed or defaced.

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GEMORO IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOST PROFITS, DOWNTIME, GOODWILL, AND DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY.



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